

# Recall guidelines

## Background

The detection of *Listeria monocytogenes* in RTE food in which growth can occur is potentially hazardous. Any detection of *L. monocytogenes* in foods or water is notifiable (i.e. must be reported to Australian state and territory authorities). A food recall is action taken to remove unsafe food from distribution, sale and consumption. All food businesses must be able to quickly recall food from the marketplace to protect public health and safety. States and territories have enforcement powers if food businesses do not act to recall potentially hazardous food. Large multistate recall events will be coordinated by Food Standards Australia New Zealand (FSANZ) working with the relevant jurisdictions and food businesses. In New Zealand, food recalls are coordinated by the Ministry for Primary Industries.

The links in the following table includes information for businesses related to food recalls, recall enforcement contacts and action plans.

Source	Useful links
Food Standards Australia New Zealand	 <a href="#">Food recalls</a>
Food Standards Australia New Zealand	 <a href="#">Food Industry - Food Recall Protocol: Guidance on recalling food in Australia and writing a food recall plan</a>
Food Standards Australia New Zealand	 <a href="#">How to recall food</a>
Food Standards Australia New Zealand	 <a href="#">Recall templates</a>
Food Standards Australia New Zealand	 <a href="#">FAQs for food businesses</a>
NSW Food Authority	 <a href="#">Food Recall Action Plan</a>
NSW Food Authority	 <a href="#">Food Recalls and Withdrawals</a>
NSW Food Authority	 <a href="#">Product Recall &amp; Withdrawal Process Flowchart</a>
Department of Health, Victoria	 <a href="#">Victorian food regulation system</a>
Department of Health, Tasmania	 <a href="#">Guidelines for Notifying Diseases and Food Contaminants</a>

SA Health	 <a href="#">Food recall plan</a>
SA Health	 <a href="#">Food Recall Plan Guidance</a>
Safe Food Production Queensland	 <a href="#">Notification Protocol for Safe Food Accredited Businesses</a>
Department of Health, Western Australia	 <a href="#">Food recalls</a>
Northern Territory Government	 <a href="#">Food recalls</a>